TOWN OF ROCKY MOUNT
REFUSE COLLECTION INFORMATION
EFFECTIVE JULY 1, 2015

Rocky Mount strives to provide a great curbside refuse collection service at a price that makes it easy for our citizens and businesses to help us create a clean and beautiful community. So that we can collect your refuse safely and effectively, while at the same time keeping costs low, there are a few rules you must follow.

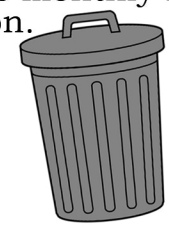
FEES, REQUIREMENTS & FINES

- Residential service is $4.98 per month per unit.
- Commercial service is $10 per month per unit.
- Trash must be placed inside a closed bag or can liner.
- Bags of trash must be placed inside a trash can no larger than 45 gallons with a tight-fitting lid.
- Trash collection begins at 7:00 a.m., so trash must be at the curb before 7:00 a.m.

Limited pickup at your home (not at the curb) is available if you are disabled and do not live with anyone physically able to bring the trash to the curb. Please call the Town Manager's Office at 483-7660 to obtain an application for this service that must be signed by your physician.

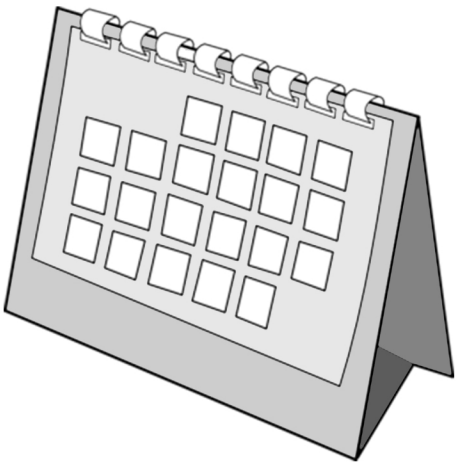
The following items will not be accepted by the Town as part of your refuse collection service: gasoline, oil, antifreeze, batteries, paint, acid, construction materials, tires, propane tanks, or oil tanks. Options for disposal of these items exist, usually for a fee, outside the Town's collection service.

Large amounts of brush, leaves, and yard waste should be reserved for the monthly large item pickup dates and not placed alongside regular household waste for collection.



Trash set out for collection in an unapproved container or containing inappropriate items will result in a surcharge of $10.00 per occurrence. The home occupant must clean up trash that blows out of trash cans or that is disturbed by animals. In the event that the Town is required to clean up loose trash, the actual cost of cleanup will be assessed to your utility bill.

SCHEDULE



The Town collects garbage on routes once per week using the following schedule:

TUESDAY: Garbage is collected from areas east of Main St & north of the railroad tracks on North Main St

WEDNESDAY: Garbage is collected from areas west of Main St

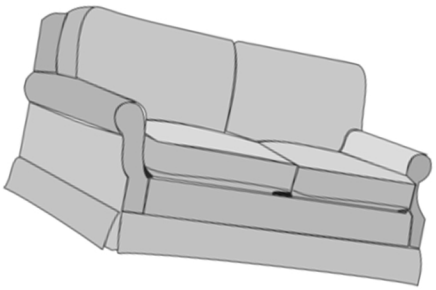
THURSDAY: Garbage is collected on Thursday for the Franklin Heights and 40 East areas

If necessary, call the Finance Department at 483-5243 to see what day your garbage is collected. Also, be aware of holidays that may affect your day of collection. Notices about trash collection delays are posted on the Town's website (www.rockymountva.org) and Facebook page.

NEEDLES & SYRINGES

Used syringes are not allowed in your trash. The Town can supply ***residential customers only*** with a "sharps" box that you can use to dispose of syringes. These are available free of charge for pickup at the Town Municipal Building at 345 Donald Avenue. Used boxes may also be dropped off at this address for disposal.

LARGE ITEM PICKUP



The Public Works Department will pick up large items and brush the first Monday of every month. Residents can set out large/bulk items and brush at the curb by 7:00 a.m. the first Monday of every month with the following guidelines:

- Large item and brush pick up is available for residential households only. Commercial properties are ineligible for large item pickup.
- Contractor spoils (brick, concrete, roofing shingles, and any material resulting from construction for which a contractor has received payment) may not be disposed of via large item pickup. This includes brush from a paid landscaping service or tree trimming service.
- Tree limbs, brush, and hedge trimmings will not be picked up if the resident paid a contractor to perform the service. Either the contractor or homeowner must dispose of this material through another means other than large item pickup.
- Brush must be set aside in a separate pile from large items for pickup.

"ADOPT A TRUCK"

If you have a lot of refuse to remove from your home, you can request the Town bring a truck to your residence. For a fee of $10, the truck will be left overnight at your residence for hand loading by you, and then hauled away the next morning. The following rules apply:

- Fee must be paid in advance.
- Each residential parcel is allowed to use the truck up to four times per year.
- Only household solid waste is allowed. No commercial or business use. Waste and debris generated by commercial activity on your property is not allowed.
- Any contractor who performs work at your property MUST properly remove his/her own waste and not leave it for Town pickup.
- Neither hazardous materials nor other debris not accepted at the landfill will be picked up. Examples of materials NOT allowed are gasoline, oil, batteries, paint, acid, construction materials or tires. Construction materials are NOT allowed because the landfill charges the Town for its disposal. Any construction materials in the truck will be a violation and a charge at the prevailing tipping fee for the number of tons disposed will be assessed. This violation will also cause the resident to forfeit future use of the truck at any of his/her residential parcel(s). In the event that a tipping fee is encountered due to the violation of these rules, that fee will be added to the customer's utility bill.
- Brush, leaves, and yard waste cut by you is allowed. If you hire someone to cut the brush, then they are responsible for its removal.
- Truck will be delivered by 3:30 p.m. on the date reserved. The cab will be locked and keys removed. It will be picked up on the following workday.
- All items must be placed inside the truck bed by hand.

The Town reserves the right to refuse the use of a truck if the requesting individual has a history of violating these rules and if the Town believes that the request is to dispose of inappropriate materials.

LEAF PICKUP

The Town picks up leaves during the fall. The start and stop time is dependent on the weather and leaf drop and will be advertised. Bulk leaves taken to the curb before or after leaf pickup season must be bagged as the leaf collection equipment is removed to use the trucks for salt spreading in the winter and normal dump truck use in the summer.

CONTACT US FOR MORE INFORMATION

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